



Attend-ID[™]

Installation Manual

Attend-ID Day-Care Edition

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Introduction

Thank you for purchasing this Ringdale[®] software product. Ringdale[®] software runs on most Windows Platforms and has been tested to run under MS Windows[®] 2000 Professional, Windows[®] XP and Windows[®] XP Home editions of the Microsoft[®] operating system.

Ringdale provides a support hotline that you can call if you need assistance during the installation process. To make use of our support hotline you first need to have the product registered on the Ringdale website. We will only allow free installation support within 7 days from date of registration and 7 days of purchase. If the product has not been paid for then we reserve the right to refuse support in any form. For the product to function it will require a registration key which can only be obtained from the Ringdale website.

INSTALLATION PROCESS

BEFORE you start the Attend-ID software installation process, it is important that all hardware components like the Camera and Fingerprint Readers are first connected to the system and their relevant drivers have been installed.

To install the Attend-ID software, place the CD into your CD drive and run the installer file in the root directory. The installer will prompt you to accept the license agreement and for acceptance of any of the installation steps required to install the software.

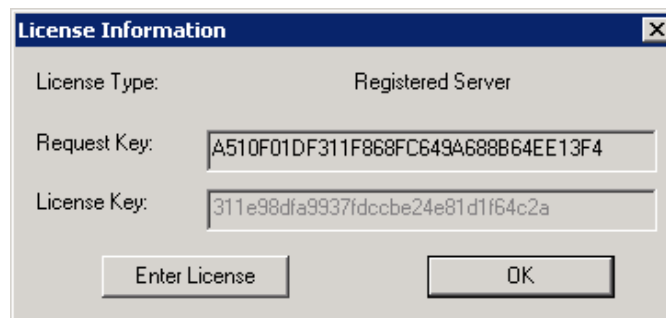
After you have successfully installed Attend-ID™ per the Installer, you should set up the system by following the instructions below.

License Registration

If you have newly installed the system on a specific computer, you must register the program and obtain a License Key within the 30-day evaluation period. To obtain the License Key please contact Ringdale at 1-888-288-9080 or email the request (as described below) to support@ringdale.com.

To enter the License Key, click on the **Help** button on the Toolbar of the program window. Then select **License Information**.

First copy the *Request Key* (example below) and email it to support@ringdale.com. Ringdale will then send you the License Key by return email. When you receive this return email, the easiest and most accurate way to input the Key is to perform a copy/paste function to the Clipboard of your PC. Then from the *License Information* panel, click **Enter License** and enter the Key, either manually or paste it from your Clipboard.



The screenshot shows a dialog box titled "License Information" with a close button (X) in the top right corner. It contains the following fields and buttons:

License Type:	Registered Server
Request Key:	A510F01DF311F868FC649A688B64EE13F4
License Key:	311e98dfa9937fdccbe24e81d1f64c2a

At the bottom of the dialog box, there are two buttons: "Enter License" and "OK".

Once you have entered the License Key, press the displayed **Activate License** button and the license for Attend-ID Day-Care Center Edition will be activated. You will now need to setup the database.

Prerequisites

The following sections deal with the minimum criteria required from the hardware and the hardware components required for the different configurations of Attend-ID. There are a number of configurations possible depending on the ID reader used in the particular application. This manual has examples of a fingerprint ID system and a swipe card ID system, however many other ID reader systems can be connected to the Ringdale Attend-ID system, depending on the requirements of the Application.

Fingerprint ID and Camera

This configuration has the following hardware requirements:

Ringdale Fingerprint Reader

Logitech[®] or Compatible Color Camera

PC with at least 2 GB disk space, 256MB RAM, 800 Mhz or better

Windows XP, 2000 or 2003 Operating System

Hardware Install

BEFORE you can use Attend-ID make sure that all hardware components like the camera and fingerprint ID reader are connected to the system and their relevant drivers have been installed.

Fingerprint Reader Installation

Ringdale Optical Fingerprint Reader 00-16-0482-0000 (obsolete) or the Digital Personna Reader 4000

Ringdale Optical Fingerprint Reader 00-16-4022-0000 or the Microsoft Optical Fingerprint Reader.

1. Install the fingerprint reader device to an open USB port on your PC.
2. Install the fingerprint reader drivers to your hard drive using the drivers supplied with the Fingerprint Reader or if the Fingerprint Reader was supplied with your product, use the CD called Gold Integrator 2.3 enclosed. Select "Sensor Software" and run *Setup.EXE*. DO NOT use or install any of the Sensor Software for Java.
3. The driver installation will ask you for a database encryption key. You can leave this empty or have the system create one as it has no consequences on the operation of the product.

Camera Installation

Ringdale USB Camera or a Logitech USB Camera

1. Install the camera device to an open USB port
2. Install the camera drivers as supplied with the camera to your hard drive or if the camera was supplied with your product, using the camera driver CD enclosed.

Attend-ID Software Install

Attend-ID Software Pre-Install

Before you proceed, make sure the hardware drivers are installed and that you have a copy of Microsoft Access or SQL Server running or accessible to the PC on which you are about to install the Attend-ID Software. Make sure you have the Attend-ID installation CD available.

Install Attend-ID Software

Install the Attend-ID system software to your hard drive using the Attend-ID CD enclosed. When the software has finished installing, open the Attend-ID program, it should be under *Programs, Ringdale, Attend-ID*. Click on the *Options* tab. Click on *Database Settings*. The program will ask you to select either Microsoft Access or SQL Server to serve as the database for the system. Click the box *Is Sentinel Database* so that a checkmark appears. After selecting the appropriate database program tab, click on *New*. You will be asked to name the actual database file that Attend-ID will be using. Name the file *quickid.mdb* and click *Open*. Click on *Test* in the next step and the program should respond with *Database Valid*. Now proceed to the Product Registration section to complete and validate the installation.

Product Registration

1. If Attend-ID system is not open, open it (Programs, Ringdale, Attend-ID)
2. Click on *Help, License Information*. Then highlight and copy the *Request Key* to the clipboard.
3. Go to your email program and paste the *Request Key* into an email and send this key to support@ringdale.com
4. When you receive the *License Key* via email, highlight the *License Key* in your email program, copy it, go back to the Attend-ID program, *Help, License Information*, click on *Enter License*, then paste the *License Key* that you received via email into this field, and click *Activate License* and then click *OK*.

Record Your License and Registration Keys

Please make a note of the registration keys in case you have to re-install the program on the same machine and do not have access to the internet, you can do so without requiring help from Ringdale:

My License Key: _____

My Registration Key: _____